

SJM Volunteer Form

Frequently Asked Questions (FAQs)

Please see below for the most frequently asked questions. Hopefully these should answer any questions you may have.

Question: How much of my time do I need to volunteer?

Answer: We understand everyone has commitments, such as work, education and family, which is why this is completely up to you, regardless if it's one hour or many hours. We would welcome everyone all the same.

Question: How old do I have to be to volunteer?

Answer: There are no specific age restrictions, however this will need to be judged on a case by case basis, as some tasks may require an older individual to undertake.

Question: Will I receive training or guidance?

Answer: A majority of the tasks that will be available for volunteers to participate in will not require any specific training, however we will notify individuals if this is required.

Question: Will SJM provide PPE?

Answer: SJM will provide PPE depending on the areas in which you are volunteering in. However, please be aware during the Covid-19 pandemic everyone is responsible for bringing their own masks (and a bag if your tasks require work inside Hall 1 or 2).

Question: I have a disability, but would still like to volunteer. Can SJM support me?

Answer: Of course. Please ensure this is mentioned in the comments box of the form and we will reach out to you to discuss in more detail on how we can assist you. Alternatively, feel free to send us an email on community@shahjahanmosque.org.uk

Question: Do I need any qualifications or experience in order to volunteer in specific areas?

Answer: Generally, no qualifications or experience is required. However if there are specific qualifications you have then please add this in the comments box, so that we can keep this in mind for the future.

Question: I would like to volunteer in a different project or area from what I originally selected. Who should I contact?

Answer: We understand that our volunteers can often have a variety of interests, which is why if you would like to move to a different area or team, then please contact community@shahjahanmosque.org.uk. However please be aware there may be some areas that are more popular than others, which is why we would request that you select a number of options.

Question: I would like to change my availability. How do I do this?

Answer: We understand that a person's priorities can change and sometimes other things in life require more attention. If you would like to change the number of hours or days that you can volunteer, then please contact community@shahjahanmosque.org.uk

Question: I would like my details to be removed from the SJM Volunteers database, as I no longer wish to volunteer. How do I do this?

Answer: If you are no longer available to volunteer, then please contact office@shahjahanmosque.org.uk. We will update our systems to ensure that your details are removed. If in the future you wish to volunteer, then you will need to reapply by completing the form again.

Question: None of these FAQs answer my question(s). What should I do now?

Answer: If the question(s) you are looking for has not been listed in this document, then please contact community@shahjahanmosque.org.uk and we will do our very best to answer your question(s).